

## RPZ AS FROM NOVEMBER 2018

### Frequently Asked Questions

#### Which roads and properties are in each zone and when do the restrictions apply?

Zone	Roads and Properties	Operating Times
Zone A	Kingston Road (Nos 2-32)	Mon-Sat 08:30-18:30
Zone B	Adelphi Road	Mon-Sun 08:30-18:30
Zone C	Rosebank / West Street (odd Nos only 25-41 and properties known as Ashlea, Montclare, Lincombe, Adsum and The Willows); Dalmeny Way	Mon-Sat 09:30-14:30 and 16.30-18.30
Zone D	Chalk Lane Heather Lodge 1, 5 (Nos 2-14 even nos only and the property known as Heather Lodge (including Woodcote Mews, Worple Road); Woodcote Road 9, 11; Woodcote Green Road 2	Mon-Sat 08:30-18:30
Zone E	Hawthorne Place; Delaporte Close; Church Road (even Nos only 2-18); Prospect Place 23, 24; Church Road 1, 3	Mon-Fri 09:00-17:00
Zone F	Providence Place; Beaconsfield Place	Mon-Fri 09:00-17:00
Zone G	The Parade (Nos 10,14,16,18,18a,20,22,24,26,28,30, 30a,32,34,35,36,38,39,40,42,42a,42b, 44,46,47,48,50,52, property known as Friars Garth, 7-9 Greenwood Court Flats 1 – 36, 2A Flats 1-14 & 3A Chelsea Court); Hereford Close; Heathcote Road (Nos 2,4,4a,6,8,10,12,12a,14,16,18,20,22,24,24a, 1,3,5,7,9,11,13,15,17,25,27,29,31,33,33a & 33b) Laburnum Road; St James Close	Mon-Sun 08:30-20:00
Zone H	Clayton Road (Nos 6-12)	Mon-Fri 09:00-17:00
Zone J	Ladbroke Road (Nos 1,1a,3,5,5a,7,9,11,13,15,17,19,19a,21, 2,4,4a,4b,4c,6,8,10,12,14,16,18, 20,22,23,24 and the property known as Orchard Dene) Ashley Road (Nos 20,22, 22A,24,26,28,30,33A,39 Flint House)	Mon-Sun 0830-1830
Zone K	Church Street (Epsom) 59, 59A Stone House	Mon-Fri 08:30-18:30
Zone L	Treemount Court; No.5 Grove Avenue (only)	Mon-Sat 09:00-20:00
Zone M	Wyeths Road; Pikes Hill; Church Road (Between Alexandra Road and Pitt Road); Albert Road 1-91 Odds (incl); 2-68 evens (incl); 1& 2 Ingram Cottages and 2 Woodley Cottages; St Martins Close; Wimborne Close; Andrews Close; Tintagel Close; Cedar Close; College Road 1-73 Odds (incl); 2-50 evens (incl); Randolph Road; Burgh Heath Road 1-41 odds (inc flats 1-11in 25 Burgh Heath Road); 1a and 1b Pitt Road; 102 Upper High Street <b>Business Permits Max 2 £150.00 This Zone Only</b>	Mon-Sat 09:00-20:00  <b>Business Permits</b>
Zone N	Victoria Place; Leith Road; Lintons Lane; No.2 Portland Place (only); Stones Road; Portland Place.	Mon-Fri 09:00-20:00
Zone O	Hook Road Nos. 10, 12, 14 and 16 only	Mon-Sun 09:00-17:00
Zone P	Church Street (Ewell) – Nos. 1, 2, 3, 4, 5, 5A, 6, 7, 8, 9, 10, 10A, 11 only and properties known as Carrick House, Ormonde and Alciston ; 15 High Street Ewell	Mon-Sat 08:30-18:30
Zone Q	Hunters Close; Sharon Close; Marshalls Close; Sheraton Drive	Mon-Sun 09:00-20:00
Zone R	Langlands Rise; Burnet Grove; No.8, 10, 12, 12A & 12B West Hill	Mon-Sun 09:00-20:00
Zone S	Mill Lane,Ewell; Kingston Road 38 – 44 Evens only; 9 London Road	Mon-Fri 09:00-17:00
Zone T	Woodcote Side 1 to 41 Odds (inclusive); Barn Close 1-15	Mon-Sat 09:00–20:00
Zone U	Oakdale Road; 111,113 and 115 Chessington Road	Mon–Fri 09:00–17:00
Zone V	Wheelers Lane 2 – 58 Evens only (incl. 2a, 2b 58a), 74 and 76; Eastdean Avenue 96 & 98 only	Mon–Fri 09:00–17:00
Zone W	Chartwell Place	Mon–Fri 10:00–11:00 & 13:45-14:45

### **How does a Residents Parking Zone (RPZ) work?**

During the controlled times only vehicles displaying a valid Resident Parking Permit, or a valid Visitor Permit will be allowed to park in the parking bays. However, it is important to understand that **a permit does not guarantee a space**.

Any single or double yellow line restrictions which apply outside the controlled operating times must be observed by all residents, including those with a residents parking permit.

Except where no loading or unloading restrictions apply, vehicles can stop in bays and on yellow lines in the RPZ long enough to pick up or drop off passengers or to load and unload bulky items, as long as no obstruction is caused. Blue badge holders can park in any parking bay as long as their blue badge is displayed correctly.

### **Who is eligible for a Resident Permit?**

Only residents living within an RPZ can have a Residents Permit. The vehicle must be registered to the address within the RPZ. However, restrictions will apply depending on the number of off-street parking spaces available at the property (see below). Your permit is only valid for the zone in which you live.

### **How many Residents Permits can I apply for?**

The number of permits Epsom & Ewell Borough Council can issue to a property is calculated as the total number of vehicles registered to members of the household resident at that property, minus the total number of off-street parking spaces available at the property.

### **How much do Residents Permits cost?**

Permits cost £50 for the first vehicle and £75 for any subsequent vehicles. They are valid for one calendar year from the date of issue.

### **What happens if I lose my permit?**

You can apply for a replacement permit, which will cost £15 and be valid for the same period as the original permit.

### **What happens if I change my vehicle?**

You can apply to amend the registration details of your vehicle, which will incur a £15 administration charge. The original parking permit should be surrendered to the Council and the new permit issued will be valid for the remainder of the period stated on the original permit.

### **Can any type of vehicle have a permit?**

Only vehicles of a type and class detailed in the Traffic Order are eligible. Generally these are passenger vehicles and goods vehicles weighing less than 5 tons.

### **What happens if I move away?**

You will need to return your Residents Permit(s) to the Council, after which you will be given a pro rata refund, calculated in full months. Unused visitor permits are not eligible for a refund.

### **What do I do about visitors and workmen?**

Residents can buy scratch card visitor permits in advance, either in books of 10 cards for £20 or individually at £2 each. Please note each property is allowed a maximum of 120 permits in a rolling 12 month period.

### **What do I do about visitors attending for medical/care reasons?**

Healthcare or community visitors can apply to Epsom & Ewell Borough Council for a Medical Permit. They will need to complete an application form, provide proof of their employment in this capacity and details of the person and address they are visiting.

**What do I do about home care visitors?**

You can apply for a carers permit by completing a Carers Application Form. To be eligible you must be a resident of the property, housebound and in need of regular short term visits from carers or community care personnel. A fee of £10 is applied and medical evidence may be required to support your application.

**How will you enforce the RPZ?**

Civil Enforcement Officers are employed by Epsom & Ewell Borough Council to carry out regular patrols within the borough, including the RPZs. Vehicles parked in the RPZ without a valid permit or visitors permit displayed will be liable to receive a Penalty Charge Notice (PCN).

**How do I apply?**

Complete the enclosed application form, and return it to Customer Services at the Town Hall, The Parade, Epsom, KT18 5BY. Alternatively scan and send the completed form and required proofs to [supportservicesmailbox@epsom-ewell.gov.uk](mailto:supportservicesmailbox@epsom-ewell.gov.uk). Payment can be made by calling Customer Services to pay by debit or credit card or by enclosing a cheque with your application, as detailed in your invitation letter.

You will need to provide two proofs of your residency dated less than 3 months old, and the vehicle registration document (V5C) showing the address within the zone, to prove ownership of the vehicle.

If you have any queries about how to apply please call Customer Services on 01372 732 000.