Benefits Section Town Hall The Parade EPSOM Surrey KT18 5BY Tel: 01372 732269



benefits@epsom-ewell.gov.uk

Name: Address: OFFICIAL USE ONLY Ben Ref:

Date requested:

Date issued:

Claim type:

A claim form for Housing Benefit and Council Tax Support

Filling in the form

Use black ink and capital letters to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Please complete all the sections you need to and provide all the necessary documents (proof) detailed in Part 16. Answer 'Yes' or 'No' questions by putting a tick in the relevant box. If you are picking an answer from a list of questions, put a tick in the relevant box. Do not cross any boxes. If someone else fills in the form for you, there is a special place for them to sign at Part 18. If you need help filling in the form please contact the Benefits Section by emailing benefits@epsom-ewell.gov.uk or call 01372 732269.

Proof

We may need to see proof of some of the things you tell us about. Part 16 tells you what we need to see. If you are not sure if we need to see proof of something, get in touch with the Benefits Section. If you do not have the proofs available send the form in anyway and provide the proofs later. **Do not send us original documents**. You can scan your documents or send us pictures using a smartphone.

What to do next

When you have filled in the form, sign it and send it to us **immediately** with any proofs. You can scan and email the form and evidence to us, or you can post your form and copies of your documents to the address at the top of this form. Do not delay returning this form as you may lose benefit. If you cannot provide all the proofs we have asked for note Part 15 with the items you will send later. You must send the missing proofs within 1 month of returning this form if you wish to continue with your claim.

FOR OFFICIAL USE ONLY	
Date received	GENERAL DATA PROTECTION REGULATION For information regarding data protection and our privacy notice please visit <u>https://www.epsom-</u> <u>ewell.gov.uk/residents/benefits/GDPR</u>
Date acknowledged / /	09/20

Part 1 About your claim						
Please tick one box						
Are you claiming benefit as an:	OWNER OCCUPIER	UNCIL TENANT				
BOARDER JOINT PRIVATE/HOUSING ASSOCIATION TENANT						
(Meals provided) TENANT	` · · · ·	ded)				
	JOINT LIVING IF LIVING WITH FAMILY, WHO? OWNER WITH FAMILY (e.g. parents, daughter, son, etc.)					
Are you claiming SECOND ADULT REBATE		- NO				
only person liable for Council Tax and the people living with you (excluding a partner) have low						
incomes and no one in your nome pays rel						
Part 2 About you and your partn						
Do you have a partner who normally lives	with you?	If you have a partner, you must				
We use partner to mean: • a person you are married to or a person you live with as	s if you are married to them; or Ves	answer all the questions about				
 a civil partner or a person you live with as if you are civil 	l partners.	them, as well as about yourself. Your partner				
	You					
Surname or family name						
Other names						
Any other names you have used						
Title (Mr, Mrs, Ms, Mx, other)						
Address you are claiming for						
Do not tell us your partner's						
address if it is the same as yours						
	Postcode	Postcode				
Your daytime phone number. You do not	Code Number	Code Number				
have to tell us this, but it may help us to deal with your claim more quickly.						
e-mail address for claimant and partner						
Date of birth		/ /				
National Insurance (NI) number.	Letters Numbers Letter	Letters Numbers Letter				
You can find this on payslips or letters from social security or the tax office.						
We cannot normally decide your claim	•	If you do not have a				
if we do not have your NI number.		National Insurance number, or cannot find it, tick this box.				
We need to see proof of this.						
Do you or your partner have a carer who lives somewhere else, but provides care		No				
overnight in your home?	Yes	Yes				
Have you/your partner claimed Housing		No 🛛				
Council Tax Benefit /Support before?	Yes Please tell us about it below	Yes Please tell us about it below				
When did you last claim?	<u> </u>					
Which council did you claim from?						
What name did you use for the claim?						
What address did you claim for?						

Part 2 About you and your partner (continued)

If you have moved from this address, have you told the council you claimed from?	No Yes
If you or your partner have moved home	
, , ,	Yes

in the last 12 months, tell us your last address if it is different from above.

Tell us whether you were the homeowner, a private tenant, a council tenant or a lodger at this address.

You	Your partner
No	No
Yes	Yes
Postcode	Postcode
	; _

lodger at this address. We need to see proof of your and your partner's identity and NI number. See the checklist at Part 16. Have you or your partner come to live No No here from outside England, Northern We may write to you We may write to you Yes Yes Ireland, Scotland, Wales, the Republic about this. about this. of Ireland, the Channel Islands or the Isle of Man? What is your nationality? Are you or your partner in hospital at No No the moment? Please tell us about it Please tell us about it Yes Yes below. below. When did you go in? / When will you come out, if you know this? 1 Do you or your partner get Disability No No Living Allowance or Personal Yes Yes How much? How much? Independence Payment at the moment? Care £ £ £ Mobility £ Do you or your partner get No No Attendance Allowance? We need to see We need to see Yes Yes proof of this. proof of this. Does anyone get Carer's Allowance for No No looking after you or your partner? We need to see We need to see Yes Yes proof of this. proof of this. Have you or your partner been told that No No We need to see you are entitled to Carer's Allowance We need to see Yes Yes even if you do not receive it, because proof of this. proof of this. you are getting another benefit instead? Do you or your partner pay towards the No No upkeep of a student? Yes Yes How much do you pay How much do you pay and how often? and how often?

every

£

£

every

Part 2 About you and your partner (continued)



Are you or your partner a student? By *student* we mean anyone who is attending a course of study at an educational establishment.

How much of your income is taken into account when working out your grant?

Please tick if you or your partner are:

- an apprentice
- · on youth training
- · in legal custody
- · severely mentally impaired
- registered blind
- long-term sick or disabled
- in a nursing home

We will contact you if we need more information

Part 3 About children

We need to know about any children in your household who are:

- under 16,
- aged 16 or 17 and registered for work or youth training, or
- aged 16, 17, 18 or 19 and in education doing a course not higher than GCE A-level, SCE Higher level or GNVQ (advanced).

Are there any children in your household as described above?

Surname or family name

What is the child's sex?

This child's relationship to This child's relationship to

Usual address, if different

Other names Date of birth

partner

yours

No	
Yes	

Go to Part 4.

If there are more than three children, use a separate sheet of paper to tell us all the information we ask for in this section and send it with the form.

If you are sending a separate sheet of paper, tick this box.

	First child	Second child	Third child
		/ /	/ /
you			
your			
from			
for them?			
· • · • · • · • · • · •			

Your partner You No No Yes Yes No No Tell us if this is full or Tell us if this is full or Yes Yes part time. part time. Full time Part time Full time Part time £ £ a year a year



Child Benefit number

Who gets the Child Benefit for them? We need to see proof of this.

Part 3 About children (continued)

	euj		
	First child	Second child	Third child
Is the child registered blind?	No We need to see proof of this.	No Yes We need to see proof of this.	No We need to see proof of this.
Does the child get Disability Living Allowance or Personal Independence Payment?	No Yes How much?	No Yes How much?	No Yes How much?
Care	£	£	£
Mobility	£	£	£
Do you or your partner pay any childminding costs for this child to a registered childminder, a nursery or an after-school club?	No Yes Please tell us about it below.	No Yes Please tell us about it below.	No Please tell us about it below.
Tell us the name and registration number of the childcare provider.			
How much do you pay a week?	£ a week We need to see proof of this.	£ a week We need to see proof of this.	£ a week We need to see proof of this.
Part 4 About other people wh	no live with you		
Now tell us about all the people who under the people who used the people who just share the people who just share the people who just share the people who is about more than the people who people w	are a hall, bathroom or to	pilet with you.	
If you are sending a separate sheet of	paper, tick this box.		
Do any adults usually live with you and your partner? By adults we mean people aged 16 or over who you/your partner do not get	No Go to Part 5. Yes Fill in this sec	ction.	
Child Benefit for.	First person	Second person	Third person

Surname of	r family	name
------------	----------	------

Other names

Date of birth	Date	of	birth
---------------	------	----	-------

National Insurance (NI) number. This will help us where this person receives benefits.

Their relationship to you or your

partner. Some examples are aunt, gr

Do they get Income Support or Income-based Jobseeker's Allowance, Income-related **Employment and Support** Allowance or Pension Credit?

Do they get Disability Living Allowance Personal Independence Payment or Attendance Allowance?

Are they registered blind?

	/	/	/	/	/	/
	Letters N	lumbers Lette	r Letters Nu	umbers Lette	r Letters Nu	imbers Lette
rai	ndson, ste	pdaughter, join	t tenant, lo	dger or friend.		
	No]	No		No	
	Yes]	Yes		Yes	
	No]	No		No	
)	Yes	How much?	Yes	How much?	Yes	How much?
	£	a week	£	a week	£	a week
	No]	No		No	
	Yes]	Yes		Yes	

Part 4 About other people who live with you (continued)

First person Third person Second person Are they a full-time student, a student nurse, a care worker, an No No No Tell us which. Yes Tell us which. Yes Tell us which. Yes apprentice or on youth training? Do they pay rent or money for board No No No and lodgings to you or your partner? How much? Yes Yes How much? Yes How much? £ £ £ a week a week a week Are they a joint owner with you? No No No Yes Yes Yes Are they a joint tenant with you? No No No Yes Yes Yes Are they severely mentally No No No impaired? Yes Yes Yes Are they in legal custody at the No No No moment? When are When are When are Yes Yes Yes they expected they expected they expected to come out? to come out? to come out? / / / / Are they in hospital at the moment? No No No Tell us about Yes Tell us about Yes Tell us about Yes it below. it below. it below. When did they go in? / / When are they due to come out / (if you know)? Do they normally work for No No No 16 hours or more a week? Tell us their Tell us their Tell us their Yes Yes Yes earnings earnings earnings before any before any before any deductions. deductions. deductions. £ £ £ We need to see proof of We need to see proof of We need to see proof of their earnings. their earnings. their earnings. Do they have any other income at all? No No No Make sure you tell us about all other Yes Tell us about Yes Tell us about Yes Tell us about income they have. This includes any it below. it below. it below. benefits or allowances you have not told us about on this form and interest from savings and investments.

- 1. Where does this income come from? How much is it before deductions?
- 2. Where does this income come from? How much is it before deductions?
- 3. Where does this income come from? How much is it before deductions?

£	£	£
£	£	£
£	£	£

Part 4 About other people who live with you (continued)



Postcode

Postcode

Part 6 About being self employed (continued)					
	You		Your Pa	rtner	
Do you have any business partners?	No		No		
	Yes	Tell us their name and address.	Yes	Tell us their name and address.	
	L		-		
		Postcode		Postcode	
How many hours a week do you usually work?					
Do you get a Business Start-up	No		No		
Allowance?	Yes	How much and how often?	Yes	How much and how often?	
	£	every	£	every	
Do you pay into a private pension scheme?	No		No		
	Yes	How much and how often?	Yes	How much and how often?	
	£	every	£	every	
We must see proof of your earnings an					
much benefit you can get. Read the che	ecklist at P	art 16 to see what you c	an use as p	proof.	
Part 7 About working for an em	ployer				
Do you or your partner work for an	No	Go to Part 8 . Answer the questions in this section. If you or your partner work for more than one employer, tell us about all the employers on a			
employer?	Yes				
		separate sheet of paper a			
		sending a separate shee	t of paper, tic	ck this box.	
What kind of work do you do?					
What is your employer's name and address?					
		Postcode		Postcode	
When did you start this job?	/	/			
What is your payroll, employee or staff number?	/				
Are you employed for a limited period?	No		No		
	Yes	When will you finish?	Yes	When will you finish?	
	/	/	/	/	
How often do you get paid?	every		every		
How much do you get paid before tax and National Insurance are taken off?	£		£		

Part 7 Working for an employe	r (oontinuo	(ام		
Part 7 Working for an employe	You	u)	Your Pa	ther
How are you paid, for example, in cash, by cheque or straight into a bank or building society account?				
When was your last pay rise?	/	/	/	/
When will your next pay rise be?	/	/	/	/
How many hours a week do you usually work?				
Are you getting Statutory Sick Pay (SSP) Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment?	,No Yes		No Yes	
Are you getting any other sick pay or	No		No	
maternity pay from your employer at the moment?	Yes		Yes	
Do you pay into a private or company	No		No	
pension scheme?	Yes	How much and how	Yes	How much and how
	£	often? every	£	often? every
bonuses, tell us about these in Part 15 Part 8 About any other work Do you or your partner do any other work? This could be voluntary work or any other work, even if it is not paid work.	No	Go to Part 9 . Answer the questions of	on this page	
What other work do you do?				
What is the name and address of the person you do this work for?				
		Postcode	_	Postcode
When did you start this work?	/	/	/	/
How many hours a week do you usually work?				
Do you get paid? If you only get expenses or tips, still tick Yes and give details.	No Yes	Tell us about it below.	No Yes	Tell us about it below.
How much do you get before any deductions?	£		£	
How often do you get paid?	every		every	
We must see proof of any earnings before we can decide how much benefit you can get. Read the checklist at Part 16 to see what you can use as proof.				

Part 9 About benefits and pensions

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed?

Go to Part 10.

Tell us about the benefits below. Tell us the full rate of the benefits before any deductions.

Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.

- · Child Benefit
- Child Tax Credit
- Working Tax Credit
- Universal Credit
- Contribution-based
 Jobseeker's Allowance
- Contributorybased Employment and Support Allowance

· Fostering Allowance

The name of the benefit or pension Waiting to hear

Getting now

- Incapacity Benefit
- Industrial Injuries Disablement Benefit
- Industrial Death Benefit
- · Carer's Allowance
- Severe Disablement Allowance

No

Yes

- Statutory Maternity / Paternity Pay
- Statutory Allowance
- Maternity Allowance
- Adoption Pay
- Widowed Parent's Allowance

- Armed Forces Compensation Scheme (AFCS)
- Bereavement Allowance
- · Guardian's Allowance
- Pension Credit
 - (including Savings Credit)
- Retirement Pension
- War Disablement Pension
- War Pension or War Widow's Pension
- Widow's or Widower's Benefit
- Any other Social Security Benefit

If you are sending a separate

sheet of paper, tick this box.

If you are getting or have claimed any benefit that is not listed, tell us about it on a separate sheet of paper and send it with the form.

Yo	Du	Y	our Partner	
]] How much, how often and by what method?		How much, how often and by	what method?
£	every by	£	every	by
	How much, how often and by what method?		How much, how often and by v	what method?
£	every by	£	every	by
	7			
	How much, how often and by what method?	E	How much, how often and by v	what method?
£	every by	£	every	by
	7	Ľ		
] How much, how often and by what method?	E	How much, how often and by v	what method?
£	every by	£	every	by
]] How much, how often and by what method?] How much, how often and by v	what method?
£	every by	£	every	by

Getting now

The name of the benefit or pension

Waiting to hear

The name of the benefit or pension

Waiting to hear

Getting now

The name of the benefit or pension

Waiting to hear

Getting now

The name of the benefit or pension

Waiting to hear

Getting now

Part 10 About other money coming in

Do you or your partner:

- have any money coming in that you have not already told us about?
- expect to have any other money coming in?

Have you or your partner delayed receiving any other money?

This includes occupational pensions, work pensions and private pensions, pension protection fund payments, maintenance or child support for you, your partner or any of the children you have told us about on this form, money from a trust fund, training allowances, a student grant or loan, and any cash payments. Also tell us about any money you get from people living in your house as boarders, lodgers or subtenants

No Yes Go to Part 11

Answer the questions on this page. You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust, the MacFarlane Trust or the Skipton Fund.

lodgers or subtenants.	Other money 1	Other money 2	Other money 3
What is the money for?			
Who gets it?			
How much do they get?	£	£	£
How often?	every	every	every
When did they start getting this income?	/ /		
When is the income likely to go up?	/ /	/ /	/ /
Does anyone owe money to you or your partner?	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
What for?			
How much?	£	£	£
Who is it owed to?			
Are you expecting to get any money in the next 12 months? For example, a redundancy payment, or a payment instead of notice or holiday.	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
What for?			
How much?	£	£	£

We must see proof of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 16 to see what you can use as proof.

You must complete the following. If you have more than 2 accounts/bonds/etc. of the same type use a separate sheet of paper to tell us all the information we ask for and send it with this form. If you do not have any of the below you must tick the appropriate NO box.

If you are sending a separate sheet of paper, tick this box.
--

	You	Your partner
Cash	No f Yes	No f Yes
Bank accounts (including current accounts and accounts that are overdrawn.)	No Yes f Name of bank	No Yes f Name of bank
	Account number	Account number
	Name of bank	Name of bank
	Account number	Account number
Building society accounts	No Yes <u>f</u> Name of building society	No Yes f Name of building society
	Account number	Account number
	Name of building society	Name of building society
	Account number	Account number
Post office accounts	No	No
Premium Bonds	Yes f	Yes £
Unit trusts, ISAs, PEPs, TOISAs, TESSAs or other investments	Yesf No Yesf	Yesf No Yesf
Income bonds or capital bonds	No No	No Vac
Money or property held in trust	Yes£	Yes f f f f f f f f f f f f f f

Part 11 About bank accounts, savings, investments and property (continued)

	s, savings, investments and property (continued)		
	You Your partner		
Shares	No No Yes		
Approximate value	£		
Name of company the shares are held in			
Number of shares held			
Shares	No No Yes		
Approximate value	£		
Name of company the shares are held in			
Number of shares held			
Shares	No No Yes		
Approximate value	£		
Name of company the shares are held in			
Number of shares held			
Any other savings/capital investments in the UK	No No Yes £		
Type of savings or investment			
Any other savings/capital investments abroad	No No Yes £		
Type of savings or investment			
Do you or your partner have any Nationa Savings Certificates?	I No Please send us the original certificates as proof. Yes We will return the certificates to you.		
Do any of your savings or investments includ • money from the sale of a house, or • money from a charity?	Yes We will write to you about it.		
 Have you or your partner received: a Far Eastern Prisoner of War Compensation payment, or 	No Yes Which payment did you receive? Who received the payment?		
 a compensation payment made to victims of atrocities that happened during the Second World War? 	A Far Eastern Prisoner of War Compensation payment You Your partner		
We need to know this to make sure we do not count it as part of your savings.	A compensation payment made to victims of atrocities that happened during the Second World War You Your partner		
Have you, your partner or any children you are claiming for received a payment from t vCJD (Creutzfeldt-Jakob Disease) Trust?			
Do you or your partner have any business interests which you have not told us about on the form?	No Yes We will write to you about it.		

Part 11 About bank accounts, savings, investments and property (continued)

Apart from your home, do you, your partner or any children you are claimi for own any other property or land in to country or abroad? If it is on a mortgag or a loan, still tick Yes.	this res	Ve will write to you about it	
We must see proof of any savings, in can get. Read the checklist at Part 1			how much benefit you
Part 12 About where you live)		
Do you own your home or have a mortgage?	No F	Fill in this section. Go to Part 15 .	
What sort of building do you live in? Tick one box only.	Detached house Semi-detached house Terraced house Maisonette Bungalow Other – give details	Flat in a house Flat in a block Flat over a shop Bedsit or rooms or a studio flat Hostel	Caravan, mobile home or houseboat Board and lodgings Hotel Residential nursing home Residential care home
Does your home have central heating?	No Yes	Does your home have a garden?	No Yes
Does your home have a garage?	No Yes	Does your home have a parking space?	No Yes
How many floors are there?			
Do you and your household occupy on part of the building you have ticked?	Yes	Where in the building do you	
Which floors do you live on? For example, ground floor, first floor.			
How many rooms are there in the building?	In the buildi	ng Just for you an your househol	•
Living rooms			
Bedsitting rooms			
Bedrooms			
Bathrooms or shower rooms			
Toilets			
Kitchens			
Other rooms (please state type of room	ו)		

Are any of your bedrooms for the sole use of a disabled child, an overnight carer, or a household member temporarily absent on armed forces duty? Or is a bedroom unoccupied at the moment because you are between foster placements? If the answer to either of these questions is yes please contact the Benefits Section immediately.

Part 12 About where you live (continued)

Do you use your home for business?

Do you rent your home from a company who employs you or your partner?

Do you live in your accommodation as a condition of your employment?

Do you have a main home somewhere else? If your main home is somewhere else in the UK or abroad, tick **Yes**, even if you do not pay rent for it.

No	
Yes	
No Yes	
Yes	
No Yes	
Yes	
No Yes	
Yes	Tell us about it below.

What is the address?

	Pos	stcode
No		
INU		
Yes	How much?	£

Do you pay rent on this home?

Part 13 About rent

Do you pay rent for your home?

Tick **Yes** even if you would pay rent but you already get Housing Benefit.

Do you pay rent to the council?

What is your landlord's full name and
husings addross? By landlordwamaan

business address? By landlord we mean the person or organisation who owns the property you live in.

If your landlord has an agent, tell us their full name and address? By *agent* we mean the person or organisation who lets you the property and that you actually pay your rent to.

Are you, your partner, or any of your or your partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner? *Related* includes related through marriage, even if the marriage had ended. Some examples are ex-wife, ex-husband, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter.

NoGo to Part 14.YesGo to the next question.
NoFill in this section.YesGo to Part 14.
Postcode
Postcode
No Yes What is the relationship?
is my landlord's or agent's

Part 13 About rent (continued)

Do you live in a property which was formerly your joint home with your partner?	No Yes
Did you or your partner, at any time, own the home you rent?	No Yes
Do you rent your home from your ex-partner?	No Yes
Does your landlord live in the property with you?	No Yes
When did you start renting your home?	/ /
When did you move to this address? If you have not moved in yet, tell us when you expect to move in, then tell us immediately when you have actually moved in.	
What sort of tenancy do you have? For example, shorthold, assured tied rent or something like this.	
How long is the tenancy for?	/ / to / /
What is the property let as? Tick the box that applies.	Furnished Hardly any furniture Partly furnished Unfurnished
How much is the full rent for your tenancy and how often do you pay? For example, every week, every fortnight, every four weeks, monthly.	£ every
you and your partner?	No Yes
Tell us their names and their relationship to you and your partner.	
How much rent do they pay and how often? For example, every week, every fortnight, every four weeks, monthly.	£ every
Has your rent changed in the last 12 months?	No Send us proof of the date it changed and how much it changed.
When is the next rent increase due?	
We must see proof of your rent and tenar checklist at Part 16 to see what you can u	ncy before we can decide how much benefit you can get. Read the use as proof.
Has your rent been registered as a fair rent by a rent officer?	No Yes Please send us the notice of registration form RO5 .

Part 13 About rent (continued)	
Do you have any weeks when you do not have to pay rent?	No Yes How many in a year?
Are you behind with your rent?	No Yes By how many weeks?
Who has to pay the Council Tax bill for your home? Tick the box that applies.	You or your partnerYour landlordSomeone elseTell us who it is.
What is the Council Tax reference number?	
Who is responsible for decorating the property?	You or your partner
Does your rent include money for the	iollowing?
Meals	No
	Yes How much? £ every
	For which meals? Breakfast Lunch Evening meal Please tick.
Water authority charges	No
	Yes How much? £ every
Heating	No Yes How much? £ every
Lighting	No
	Yes How much? £ every
Hot Water	No
	Yes How much? £ every
Fuel for cooking	No
	Yes How much? £ every
Laundry	No
Cleaning rooms or windows	Yes How much? £ every No
	Yes How much? £ every
Gardening	No
-	Yes How much? £ every
Garage or parking space	No
	Yes How much? £ every
	Do you have to rent the garage as No
Personal care and support	part of your tenancy agreement? Yes
	Yes How much? £ every

Part 13 About rent (continued)

Do you pay any service charges separate from your rent, for example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance?	No
Is your landlord responsible for providing you with care, supervision and/or support?	No Yes
Are you living away from home at the moment?	No Yes Tell us about it below.
Why are you not living at home?	
When did you last live at home?	
When do you expect to go back home?	
What is the address of where you are living at the moment?	Postcode
Have you sublet your home?	No Yes Who lives there now?

We must see proof of your rent and tenancy before we can decide how much benefit you can get. Read the checklist at Part 16 to see what you can use as proof.

Part 14 How you will be paid

- Any Council Tax Support will be paid into your Council Tax account.
- If you are a council tenant, any Housing Benefit will be paid into your rent account.
- If you are a private tenant how you will be paid depends on whether you are paid Local Housing Allowance or not.

Some tenants are not affected by the Local Housing Allowance. You may not be affected if you are:-

- A tenant of a Registered Social Landlord or Housing Association.
- In a tenancy that began before 1989.
- Renting from a charitable organisation that provides support.
- Living in a caravan, houseboat, mobile home or hostel.
- Living in board and attendance accommodation.

If you are not one of the above please go to Part A (over the page).

If you are one of the above please tick who you would like us to pay your Housing Benefit to

You

if ticked please complete **Part A** (over the page).

Your landlord

You and your landlord must complete **tear-off 2** in this form.

PART A

Unless you are unable to properly manage your money (see **Part B**) we will pay benefit direct into your bank/building society account. You can use any bank, building society or other account provider but we cannot pay Housing Benefit into a Post Office Card Account. If you need help to open a bank account please contact the Benefits Section for advice (contact details are on page 1 of this form).

Please provide details of the account you would like us to pay benefit into.

Name of bank/building society

What name(s) is the account in?

Sort code

Account number

Roll number – if required

PART B

In order to protect vulnerable customers, the Benefits Section will use its discretion in deciding whether benefit should be paid to the landlord as opposed to the customer.

By vulnerable we mean someone who may have difficulty managing their money.

You or your representative can ask the Benefits Section to consider making payment to your landlord. Any request must be supported with written evidence from a third party.

If you feel this applies to you please contact the Benefit Section and ask for our 'safeguard form'.

Part 15 Anything else you need to tell us or proof to follow			
Please use this space to tell us anything else you think we should know about.	If you are sending any separate sheets of paper with this form, tell us how many.		
Use a separate sheet of paper and attach it to this form if you need to.	I am enclosing a filled-in <i>Housing Benefit Direct</i> Payments to Landlord form. [Tear-off 2]		
·	I will send you a filled-in <i>Housing Benefit Direct</i> Payments to Landlord form later. [Tear-off 2]		

Part 16 Checklist

Please tick to tell us what proof you are sending with this form or sending to us later. **Do not send us original documents.** You can scan your documents or take a photo of them using your smartphone and email them to us at benefits@epsom-ewell.gov.uk. Alternatively, you can post photocopies to us.

If you do not provide all the proof we need, we might not be able to pay you any benefit. We need the same proof for your partner, if you have one, and for any other adults living in your home.

If you cannot send the proof we need at the moment, send the form back to us now and send the proof later or you may lose benefit. We can start to process your claim, **but we will not be able to pay you any benefit until we have all the proof. If you do not send the proof to us within 1 calendar month of returning this form you will lose benefit.**

Proof of identity

Such as birth certificate, marriage certificate, passport, National Insurance number card, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for you and your household.

Proof of your address

Such as a recent gas or electricity bill or TV licence.

Proof of National Insurance number

Such as a National Insurance number card, payslips, P45, P60 or letters from social security or the tax office.

Proof of capital, savings and investments

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see proof of any interest or dividends you get on investments and savings. The proof you send must show details for at least the last 2 months.

Proof of earnings

This means your last 5 payslips if you are paid every week, your last 3 payslips if you are paid every 2 weeks, or your last 2 payslips if you are paid every month. If you do not have these payslips, your employer must fill in the attached Employers Certificate of Earned Income at tear-off 4. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have recently set up your business, a summary of your trading records so far. We also need this for any other adults living in your home.

Proof of benefits, allowances or pensions

Such as current award notices or letters from social security confirming how much you get. If you do not have proof, let us know straight away. Please do not send order books through the post. We also need this for any other adults living in your home.

Proof of other income

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see proof of any money people pay you for board and lodgings. We also need this for any other adults living in your home.

Proof of private rent and tenancy

Such as a rent book, rent receipts, a tenancy agreement. If you do not have these your landlord must complete the attached Statement of Rent form at tear-off 3.

Proof of other money paid out

Such as letters about student grants or maintenance, agreements or receipts from registered child carers.

Make sure you read and sign the declaration at Part 18

Enclosed To follow







Part 17 Backdating

We can usually award benefit from the Monday after the day we receive this claim form. Sometimes we can pay benefit from an earlier date if you can prove good cause for not claiming earlier. If you want us to consider paying benefit from an earlier date, you must:

- tell us when you want benefit from
- confirm any changes in your circumstances
- explain in as much detail as possible all the reasons why you did not make your claim at that time, providing any evidence available to support this.

Date you want to claim benefit from

For this earlier period, were your circumstances the same as on this form?



Tell us about the changes below.

Tell us why you did not make your claim earlier and provide any proof. Continue on a separate sheet if you need to and send it with this form.

Part 18 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, getting them to sign this form would allow us to process your claim more quickly, but they do not have to sign.

By signing this form you agree to the following declaration.

- I understand that this claim is made to you, my local council.
- I declare that the information I have given on this form is correct and complete to the best of my knowledge.
- I understand that if I knowingly give information that is incorrect or incomplete, I may face formal action which may include prosecution in court.
- **I agree** that you will use the information I have provided to process my claim for Housing Benefit and/or Council Tax Support. You may check some of the information with other sources as allowed by the law.
- I understand the information I have provided will be used in connection with this claim and any other claim for social security benefits I make. Information may be shared with other organisations as allowed by law. This includes national exercises comparing data to reduce fraud and error in the benefit system.
- I know that I must let the Benefits Section know in writing straight away about any change in my circumstances which might affect my claim.

Signature of person claiming			Partner's s	signature		
Date	/ /]	Date	- 1	/	/
	ONLINE ACCOUN	T AND D	IGITAL NOTI	FICATION	S	
	ss your Council Tax tails online. Would y					
Yes, please!	Email add	lress				
Claimant's signat	ure			Date	/	/
If this form has been other than the person us why. Please tell us why you form for the person cl	n claiming please tell u are filling in this					ed with the person form are correct.
Name of the person v	who filled in the form					
Signature						
Relationship to the p	erson claiming					
Date		/	/			

You should return, without delay, your completed form and accompanying evidence to the address at the top of page 1.

Sharing information with your landlord

Sharing information with your landlord could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

By law, we must tell your landlord about certain decisions we make on your claim, for example, when we decide to pay your benefit to your landlord.

Under the Data Protection Act 1998 we need your permission to discuss anything else.

If you give us permission, we would be able to tell your landlord whether:

- you have claimed Housing Benefit,
- we have made a decision on your claim, or
- we need more information to make a decision on your claim.

We will not give your landlord any information about:

- · your personal or household circumstances, or
- your financial circumstances.

You can withdraw your permission at any time.

It will not affect your claim if you do not give permission to discuss your claim with your landlord.

If you want to give us permission to discuss your claim with your landlord, please sign below.

I give Epsom and Ewell Borough Council permission to share information about the progress of my Housing Benefit claim with my landlord or their representative.

Signature	
Full name (in CAPITAL LETTERS)	
Address	
	Postcode
Date	/ /

Housing Benefit Direct Payments to Landlord

Please complete this form and return it to the Benefits Section, Epsom and Ewell Borough Council, Town Hall, The Parade, Epsom, Surrey KT18 5BY

CLAIMANT'S AUTHORISATION

Will you please arrange for the Housing Benefit to which I am entitled to be paid direct to my landlord, details of whom are given below:-

Landlord's Name				
Full Postal Address				
	Postcode			
Claimant's Signature		Date	/	/
Claimant's Name				
Claimant's Address				
	Postcode			

LANDLORD'S UNDERTAKING

(This section must be signed by the landlord before any rent direct payment(s) can be made)

Declaration

- 1. I am the landlord of the above named tenant.
- 2. I undertake to inform the Benefit Section of the Council of any changes relating to my tenant's circumstances (or a member of the tenant's household) including,
- rent or terms of the tenancy,
- if they leave the property, or move to a different room within the property,
- if they start or stop work,
- if they are or will be, absent from the property for a period of time
- if someone joins or leaves the household,
- any other change that may affect entitlement to benefit, for example a change in their income.
- 3. I understand that it is a criminal offence to dishonestly or without reasonable excuse fail to notify the Benefit Section of any changes in circumstances that may affect my or my tenants entitlement to receive Housing Benefit.
- 4. I am prepared to accept Housing Benefit payment on behalf of the tenant.
- 5. In accepting payment I am aware that if an overpayment of Housing Benefit should occur, I may be liable to reimburse the Council.

IDECLARE I HAVE READ AND UNDERSTOOD THE ABOVE CONDITIONS

Landlord's Signature	Date	
PRINT NAME		

• Please complete your account details overleaf.

HOUSING BENEFIT LANDLORD DIRECT PAYMENT FORM

I wish all future Housing Benefit payments to be paid directly into my Bank/Building Society account as follows:

Bank/Building Society Name	
Account Number	
Sort Code / /	
Bank/Building Society Account Name	
Bank/Building Society Reference (if required)	
Landlord's signature	
Landlord's address	
Landlord's telephone number	
Landlord's email address	
Signature and date	
Please print your name	

Statement of Rent

Please complete this form and return it to the Benefits Section, Epsom and Ewell Borough Council, Town Hall, The Parade, Epsom, Surrey KT18 5BY

Name of tenant Address of tenant							
Address of tenant							
		F	ostcode				
Date tenancy started	/	/					
Total rent charged							
How often is the rent due?	Weekly			Fortnightly		4 weekly	!
	Calendar monthly		Other (say how often)				
Type of accommodation I	rented	Room		Bedsit	Flat		
		House		Bungalow			
Does the rent include any services not listed please					amount if know	wn. If the rent	includes
Water charges		No		es	£		
Heating		No	Ye	es	£		
Hot water		No	Ye	es	£		
Use of cooking facilities		No	Y	es	£		
Lighting		No	Y	es	£		
Council Tax		No	Ye	es	£		
Cleaning of room		No	Ye	es	£		
Telephone		No	Ye	es	£		
Garage		No	Ye	es	£		
Laundry (done for you by	the landlord)	No	Ye	es	£		
Breakfast		No	Ye	es	£		
Lunch		No	Ye	es	£		
Dinner		No	Ye	es	£		
Other (please specify)		No	Ye	es			
					£		
Name of landlord							
Signature of landlord							
Address of landlord					Ξ́		

Address of landlord (if different from address of tenancy)

Signature of tenant(s)

Postcode

Employers Certificate of Earned Income

	teal	r-off	4
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Name of employee Address				
Employee/ works number			Occupation	
To be completed by		, , ,]		
Date employment c	ommenced		Date employment will finish (if fixed contract)	
Please indicate how employee is paid. If please give the period	other applies,	Weekly Calendar Mont	hly Other (Please specify)	4 Weekly
Please indicate the payment, e.g. cash, into bank account			Normal basic wage	Normal hours worked
Date of last pay rise	e /	/	Date of next pay rise	/ /

Please give gross pay for the last 5 weekly, 3 fortnightly or 2 monthly/4 weekly period (inc. overtime, bonus, SSP, SMP etc.).

Pay Period Ending	No. of Hours	Gross Pay	Gross Pay Gross Pay to Date		National Insurance Contribution		Tax Paid by Employee	
Ending Worked	IU DALE	This period	YTD	Pension Contribution	This period	YTD		

If Statutory Sick Pay or Maternity Pay is included in the gross pay, please indicate/clarify which and how much.

Name	
Business name, address and telephone no.	

I confirm that the information I have given is true and complete.

Signature

Date

Position in Firm

PLEASE ENDORSE WITH EMPLOYER'S AUTHORISATION STAMP

When completed please return this form to the Benefits Section, Epsom and Ewell Borough Council, Town Hall, The Parade, Epsom, Surrey KT18 5BY