

Guidance on how to complete Driver Safeguarding Awareness Training

Introduction

Due to their unique position, Private Hire and Hackney Carriage drivers can play an important role in safeguarding children or vulnerable people at risk of abuse.

Applicants are required to undergo training in safeguarding to assist them with spotting the signs that an individual may be at risk.

The training is a requirement set by all Surrey Councils and is provided by the children's charity Barnardo's as an external supplier and must be completed before your Licence will be granted.

Before you start

There is a fee of £18.00 for the training (£15 +VAT), you will need a debit or credit card to make an online payment to Barnardo's.

You must not take the course unless you agree to your personal data being processed by Barnardo's.

You must have a personal email address in order to take the training course and the facility to print/e-mail your course certificate.

You will need to create a password. Licensing officers are unable to view or reset your password – please make the password is memorable, or make a note if it.

Registering for the course

Access is via <https://taxiilm.learnupon.com/store>

You will then be shown the training products provided by Barnardo's.

The screenshot shows the 'TaxiILM' store interface. At the top, there are logos for various partner organizations and buttons for 'Sign In' and 'Shopping Cart'. Below this is a search bar with the placeholder text 'Search by keyword'. The main content area displays two course cards. The first card is for 'Safeguarding Adults and Child Sexual Exploitation', which includes a thumbnail image of a taxi and a yellow sign that says 'Welcome to this course on Safeguarding and Child Sexual Exploitation'. The card text describes the course as an opportunity to learn about safeguarding, with a focus on listening to children's voices. It mentions that the course has been successfully delivered many times across the country and is a learning opportunity not to be missed. The card shows 'Content: 1 module' and 'Price: £15.00'. A large green arrow points to the 'Add' button. The second card is for 'Safeguarding E-Learning for Taxi Driver Call Handler Staff', which includes a thumbnail image of a taxi's 'FOR HIRE' sign. The card text mentions recent updates to the course and that it is being reviewed and updated. It also shows 'Content: 1 module' and 'Price: £15.00' with an 'Add' button.

The course you will need to complete is 'Safeguarding Adults and Child Sexual Exploitation'.

Click 'Add' or 'Add to Cart', and then 'Proceed to Cart' and follow the instruction to make payment.

Please ensure you select Epsom & Ewell as your Council when you register for the course.

Ignore the part where it asks for your licence number, all that is required is your name and date of birth.

After you have completed the training

You will be able to download a certificate that proves you have passed the training. You will be responsible for keeping the certificate, and you will need to send a copy of this certificate as part of your licence application.