

## Guidance on how to complete Driver Safeguarding Awareness Training

### Introduction

Due to their unique position, Private Hire and Hackney Carriage drivers can play an important role in safeguarding children or vulnerable people at risk of abuse.

Applicants are required to undergo training in safeguarding to assist them with spotting the signs that an individual may be at risk.

The training is a requirement set by all Surrey Councils and is provided by the children's charity Barnardo's as an external supplier and must be completed before your Licence will be granted.

#### Before you start

There is a fee of £18.00 for the training ( $\pounds$ 15 +VAT), you will need a debit or credit card to make an online payment to Barnardo's.

You must not take the course unless you agree to your personal data being processed by Barnardo's.

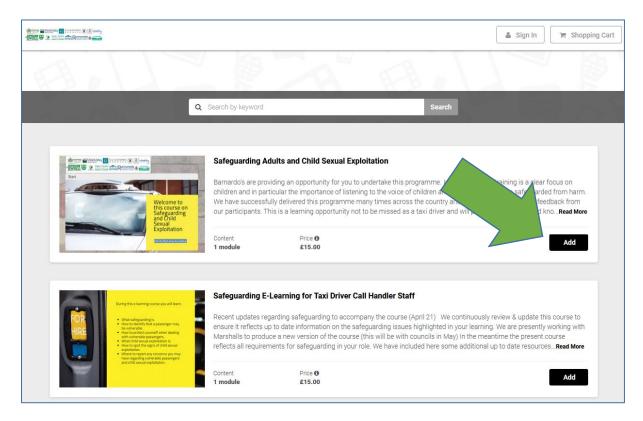
You must have a personal email address in order to take the training course and the facility to print/e-mail your course certificate.

You will need to create a password. Licensing officers are unable to view or reset your password – please make the password is memorable, or make a note if it.

# Registering for the course

Access is via https://taxielm.learnupon.com/store

You will then be shown the training products provided by Barnardo's.



The course you will need to complete is 'Safeguarding Adults and Child Sexual Exploitation'.

Click 'Add' or 'Add to Cart', and then 'Proceed to Cart' and follow the instruction to make payment.

Please ensure you select Epsom & Ewell as your Council when you register for the course.

Ignore the part where it asks for your licence number, all that is required is your name and date of birth.

## After you have completed the training

You will be able to download a certificate that proves you have passed the training. You will be responsible for keeping the certificate, and you will need to send a copy of this certificate as part of your licence application.