

Fair processing notice for supporting vulnerable people in an emergency

In an emergency such as a fire, flood or severe weather (for example snow), Epsom & Ewell Borough Council works with partner organisations (including health, the emergency services, Surrey County Council) to support people who use our services and who may become vulnerable during such incidents.

In order to be able to provide this support as quickly as possible we have been working with our partner organisations to develop an automated system to collate the data.

Personal information will continue to remain private and secure and will only be accessed if there is a possibility that an individual's welfare may be compromised due to an emergency, enabling prompt and appropriate support.

If you would like to know more about this initiative, please contact the Vulnerable People Reporting System Project Team via surreyvulnerablepeople@surreycc.gov.uk.

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