

Garden Waste

KERBSIDE RECYCLING SERVICE

To subscribe to the service and pay by direct debit please send this completed form to: Epsom & Ewell Borough Council, Financial Services (Customer Accounts), Town Hall, The Parade, Epsom, Surrey KT18 5BY

(indicate number required) 240-litre wheeled bins at £47.00 each per annum

(indicate number required) 60-litre re-usable sacks at £11.75 each per annum

I require an assisted collection.

Please circle the day of the month you wish payments to be made

1 8 15 22

Name _____

Address _____

Postcode _____

Tel _____

Email _____



Originator's Identification Number

6 5 9 1 0 0

Instruction to your Bank or Building Society to pay by Direct Debit

Name(s) of Account Holders _____

Bank/Building Society Account Number

Branch Sort Code

Name and full postal address of your Bank or Building Society _____

To: The Manager _____

Bank/Building Society _____

Address _____

Postcode _____

Instruction to your Bank or Building Society

Please pay EPSOM & EWELL BOROUGH COUNCIL Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with EPSOM & EWELL BOROUGH COUNCIL and, if so, details will be passed electronically to my Bank/Building Society

Signature(s) _____

Date _____

Reference number (to be completed by Epsom & Ewell)

0 0 _____

Banks and Building Societies may not accept Direct Debit instructions from some types of account.

If you would like a version of this leaflet in an alternative format such as large print please contact us.

If you require a translation in your language, please contact:

For more information please contact us on 01372 732000. We can provide information in a number of languages. For more information please contact us on 01372 732000. We can provide information in a number of languages.



A guide to your Garden Waste

KERBSIDE RECYCLING SERVICE



This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Epsom & Ewell Borough Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Epsom & Ewell Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

- If an error is made in the payment of your Direct Debit, by Epsom & Ewell Borough Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Epsom & Ewell Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Epsom & Ewell Borough Council, Town Hall, The Parade Epsom Surrey KT18 5BY
Tel: 01372 732000 Email: contactus@epsom-ewell.gov.uk www.epsom-ewell.gov.uk



Since we started collecting garden waste at the kerbside in November 2006, we have seen our overall recycling rate soar.

Why recycle garden waste?

We no longer accept garden waste in rubbish bins for collection.

This is because garden waste that is not recycled ends up buried in landfill sites. Landfill sites generate around a quarter of the UK's methane emissions. Methane is a greenhouse gas over twenty times more powerful than carbon dioxide. Garden waste makes up around a quarter of the waste that we throw away in Epsom & Ewell, so recycling it can make a significant difference to our environment.

Government now restricts the amount of biodegradable waste which councils can send to landfill. Severe fines can be imposed if these amounts are exceeded. Space is also running out in landfill sites across the country, pushing up the price we must pay them to dispose of our waste.

Our residents clearly believe that we must act now for the good of the environment, and to avoid financial penalties. Already, a third of households take part in the garden waste collection service. And thousands more compost at home.

Your support has already helped us to recycle more waste than ever. Thank you.



With your continuing support, we hope to keep up the excellent progress that you have been making possible.

How can I dispose of my garden waste?

- Home composting** is the most environmentally friendly option, and is great for your garden! Contact us for details of subsidised home compost bins.



- Surrey County Council's **Civic Amenity Site ('the Tip')** at Blenheim Road accepts garden waste for recycling and is open 7 days a week.

- Join our **kerbside garden waste recycling service** which will collect garden waste on a fortnightly basis for a small annual charge.

This will significantly reduce the amount of waste we send to landfill. Instead of being thrown away with your non-recyclable rubbish, your garden waste will be made into compost, which puts the nutrients in the waste back into the soil to help more plants to grow.

Garden Waste

KERBSIDE RECYCLING SERVICE

Who can join the service?

All households in the Borough can join. Collections are not available to commercial organisations.

What can I recycle?

We will collect a range of organic garden waste such as grass cuttings, prunings, flowers, leaves & twigs. These will then be composted.



What can't I recycle?

We cannot compost larger branches and woody material.

Non-organic materials, such as plant pots, soil, stones etc cannot be collected.

To comply with food waste regulations brought in after the Foot & Mouth epidemic, we cannot recycle **any** kitchen waste, including raw vegetable peelings (even if grown in your own garden).

When will my recycling be collected?

We collect garden waste **fortnightly** on the same day as your rubbish collection. There will be a two-week break of service during the Christmas period to allow us to focus resources on refuse collection at this time.

I live in a flat. Can I join the service?

Yes, but you may wish to consider communal collections, where households share a number of bins or sacks.



How much will it cost?

You can choose from:

240-litre brown wheeled bins cost only **£51.50** each per year, or **£47.00** if paid by Direct Debit.



60-litre reusable sacks cost only **£12.90** each per year, or **£11.75** if paid by Direct Debit. (maximum 10kgs of material per sack)



A discount of 50% is available to recipients of certain means-tested benefits. If you wish to receive this discount please visit the Town Hall to join the service as we will require sight of original documentation to confirm your eligibility.

Subscriptions are based on a 12 month non-refundable agreement. We will contact you at the end of that time to enquire whether you wish to continue the service for a further year's subscription.

Are assisted collections available for the elderly or disabled?

Yes. Collections can be made from your front door or side gate. Please advise us of this requirement when you call to join.

How do I join?

To pay by Direct Debit, please fully complete the attached form and post it back to us.

For details of other ways to pay, visit www.epsom-ewell.gov.uk or call us on **01372 732000**.